Reg. No. : | E | N | G | G | T | R | E | E | . | C | O | M |

Question Paper Code : 20786

B.E./B.Tech. DEGREE EXAMINATIONS, NOVEMBER/DECEMBER 2023.

Fifth Semester

Civil Engineering

CMG 343 – PRINCIPLES OF PUBLIC ADMINISTRATION

(Common to All Branches)

(Also Common to Minor Degree)

(Regulations 2021)

Time : Three hours   Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. Define Public Administration.

2. Point out any two importance of Public Administration.

3. Compare politics and public administration.

4. What is called new public management?

5. What are the principles of classical management theory?

6. What do you mean by scientific management?

7. List the main phases of Hawthorne experiments.

8. What is Bazaar-Canteen?

9. Cite the different types of decision making.

10. Recite on the barriers in communication.

PART B — (5 × 13 = 65 marks)

11. (a) Explain the nature and scope of public administration.

Or

(b) What is the significance of public administration with reference to Indian and International Context?

12. (a) Discuss the emergence, growth and significance of New Public Administration.

Or

(b) Explain the similarities and differences between public and private administration.

13. (a) Discuss the advantages and disadvantages of classical management theory.

Or

(b) Sushil and Sakthi are working at top level in a manufacturing concern, where about 50 workers work. Sushil is in favor of applying Taylor's techniques, but Sakthi says that if it is done so some values will be sacrificed. State any three values that may be overlooked by following the technique of Scientific Management.

14. (a) Highlight the Marxian paradigm of Bureaucracy.

Or

(b) Elucidate the Prismatic model of Riggs.

15. (a) Communication is the sum of all things one individual does when he intends to create understanding in the mind of another. It is a bridge of meaning. It involves a systematic and continuous process of telling, listening and understanding. Discuss.

Or

(b) Explain the process and techniques in decision making.

PART C — (1 × 15 = 15 marks)

16. (a) Critically explain the interface of Public Administration with other disciplines.

Or

(b) (i) All Managers are leaders but all leaders are not managers. Justify this statement. (5)

(ii) Explain in detail the classification of leadership styles. (10)

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